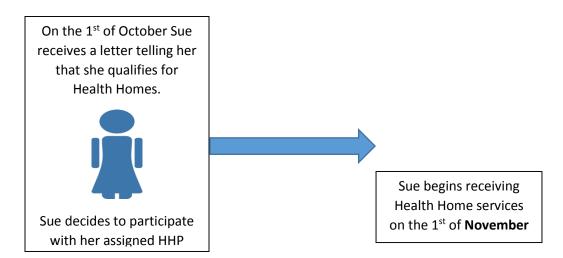
The following examples show how a member might move through the Health Homes assignment, Opt in/out and change process. Please pay careful attention to the importance that timing plays in this system. There are important cut off dates each month that determine when any changes will take effect.



Sue has the choice to refuse Health Home services. If Sue wishes to participate, she does not have to do anything.

The Health Home will contact Sue to begin services.

Phone HP: 1-866-305-5147

MCOs:

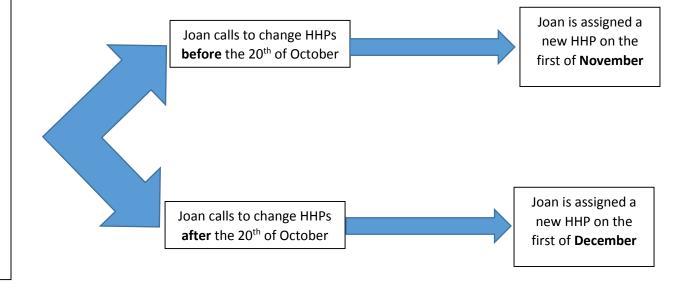
Amerigroup: 1-800-600-4441 Sunflower: 1-877-644-4623 United Healthcare: 1-877-542-9238

The following examples show how a member might move through the Health Homes assignment, Opt in/out and change process. Please pay careful attention to the importance that timing plays in this system. There are important cut off dates each month that determine when any changes will take effect.

On the 1st of October Joan receives a letter telling her that she qualifies for Health Homes.

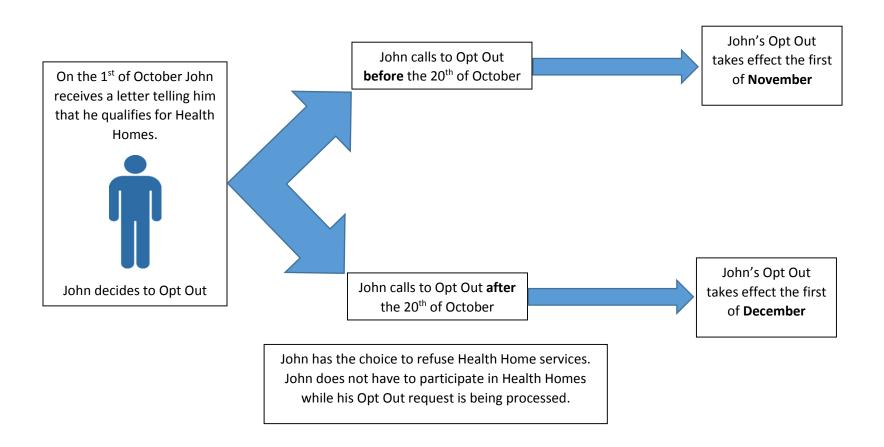


Joan decides to participate, but wants a different Health Home Partner



Joan has the right to choose a different Health Home Partner. Joan does not have to receive services in Health Homes while her change request is being processed.

The following examples show how a member might move through the Health Homes assignment, Opt in/out and change process. Please pay careful attention to the importance that timing plays in this system. There are important cut off dates each month that determine when any changes will take effect.



The following examples show how a member might move through the Health Homes assignment, Opt in/out and change process. Please pay careful attention to the importance that timing plays in this system. There are important cut off dates each month that determine when any changes will take effect.

